

# Department of Natural Resources

## Automated Hunting and Fishing License System Overview

### Application

The application developed by DNR and its partners promises to be very easy to use. It is an Internet-based application with a look and feel that most retailers already know. Those without Internet experience will have no problem getting up-to-speed quickly. The application uses drop down menus and check boxes to ease data entry, and navigating through the sales process can be mastered by retailers in minutes.

### Equipment

#### Terminal

DNR has selected a single purpose, thin-client terminal to be used by retailers to sell hunting and fishing licenses. Thin-client terminals will remind many retailers of a personal computer (PC). Though similar to PCs, thin-client terminals are simpler and more reliable. The terminal comes with a standard size keyboard for ease of data entry and a mouse for painless navigation. The terminal's compact size gives retailers flexibility in the placement of the unit within their stores.

Dimensions in inches: 2.5H x 11W x 11.6D, 12.1 lbs.



#### LCD Color Monitor

A 15" flat panel LCD monitor is provided. This device was chosen to ease retailer eye strain and to use as little counter space as possible.

Dimensions in inches: 13.4H x 12.8W x 7.9D, 7.7 lbs.

#### Laser Printer

A laser printer was selected as part of the system due to its ease of operation and print quality. Hewlett-Packard was selected as the vendor because of the quality of its product and the wide-spread availability of replacement toner cartridges.

Dimensions in inches: 8.2H x 14.6W x 9.1D, 13 lbs.



### Connectivity

#### Dial-up

DNR will provide dial-up connectivity to the application. Retailers using the terminal's modem for connectivity will not have to pay per minute or monthly connectivity charges to an Internet Service Provider (see note below). Agents will need to have phone service and an available phone jack near the terminal in order to connect to the application.

*Note: For retailers working with DNR as of October 2004, DNR will pay for dial-up connectivity initially. DNR will only pay for Internet connection charges for using the Internet Service Provider of DNR's choosing and administration. DNR will not pay for networking charges or phone service charges. If DNR decides to discontinue paying for connectivity, affected retailers will be given 60 days notice of the change.*

#### Broadband

Locations with broadband/high-speed connectivity should use it to connect to the application rather than dial-up. Though the application uses very little bandwidth, broadband connections are always "on" thus eliminating dial-up connect time. Combined with the increased speed of the connection, it results in a better, faster customer experience. **DNR will not be able to pay for or subsidize the cost of a broadband connection.**

### Support

DNR has established a help desk to address retailer questions and technical issues. If you need assistance with the automated licensing system, please call 866-859-0028.